

WARRANTY/POLICY	ITEMS COVERED	COVERAGE/POLICY	Warranty and Claim Period - the first to occur of (A) or (B) below:	
		LEVEL	(A) Operating Hours	(B) Time after Delivery
STANDARD SALE POLICY	- Goods supplied by Designated Facility - Workmanship	This table is for reference. Please refer to detail policy and warranty below	500	6 months
EXCHANGE SALE POLICY			500	6 months
AIRCRAFT COMPONENTS POLICY (excluding engine)			500	6 months
FUEL NOZZLE INSPECTED & OVERHAULED AT OA POLICY			half-life of the inspection interval	12 months
FUEL NOZZLE EXCHANGE SALE POLICY			half-life of the inspection interval	12 months
AS REMOVED	all		Warranty that item is repairable.	

POLICY AND WARRANTY DETAILS

Purchase orders are not cancellable. Prior to installation or modification, Optima Aero may consider return material authorization (RMA) of products within 90 days from the date of purchase.

Unit must be returned with all original documentation.

A 15% restocking fee may apply.

All warranty is subject to Optima Aero acceptance of root cause analysis. Limited to part replacement, no collateral damage. Warranty does not cover damage due to transportation, accidents, neglects, operation beyond capacity or improper installation.

Exchange Core unit must be provided to Optima Aero within a maximum of 30 calendar days or full core charge will be invoiced.

ESN trace is mandatory for each core unit sent or core charge will apply.

Exchange price is based on standard OH cost. All above and beyond is subject to billback. Core unit must be delivered to Optima Aero taxes & duties paid or custom fee will be billed back. Core unit part number must be same part number as unit sold.

A 2% monthly interest fee will apply for any delayed payment.

